

H&W Alarm Customer Portal Instructions

Log in to <http://hwalarm.alarmbiller.com/>

You will know you have logged in correctly if this is the screen you see. Click on [New Customer Registration](#) at the bottom right corner of the box.

H & W Alarm Login

Log in:

Username

Password

Remember Username

[Log In](#) [Forgot Password](#)

[New Customer Registration](#)

By logging in you acknowledge you have read and agree to our [Privacy Policy](#) and [Terms and Conditions](#)

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The #1 Billing Software for Security Dealers

The New Customer Registration page is where you will enter your customer registration information. You can find the [Customer #](#) and [Registration Key](#) on any invoice. A sample list shown below.

H & W Alarm

New Customer Registration: ?

Customer # Zip Registration Key

First Name Last Name

Phone

Email

(UTC-05:00) Eastern Time (US & Canada) ▼

[Create](#) [Back to Login](#)

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The **Customer #** is found at the top and the **Registration Key** is at the bottom of the invoice. Each are circled in red. *Make sure to use a valid email as a temporary password will be emailed to you.*

Invoice



H&W ALARM
security monitoring and more

148 West Sybella Dr
Maitland, FL 32751
(407) 696-4411

Invoice #	Customer #	Invoice Date	Due Date	Amount Due	Amount Enclosed
10685	1053	03/18/2020	03/18/2020	\$0.00	\$

To: Test Account
12345 South Street
Maittown, FL 32701

Remit To: H & W Alarm
PO Box 2489
Goldenrod, FL 32733

Detach and return with your payment.

Customer Name	Customer #	Invoice #	Invoice Date	PO Number	Amount Due
Test Account	1053	10685	03/18/2020		\$0.00

Description	QTY	Rate	Amount
YOU NOW HAVE THE ABILITY TO MAKE PAYMENTS AND UPDATE INFORMATION ONLINE. GOTO HTTPS://HWALARM.ALARMBILLER.COM... YOU WILL USE THE REGISTRATION KEY AT THE BOTTOM OF THIS INVOICE FOR INITIAL LOGIN.			Sub Total: 0.00
			Total Sales Tax: 0.00
			Invoice Total: 0.00
			Payments/Credits Applied: (0.00)
			Invoice Amount Due: 0.00
			Amount Due: \$0.00

CONTACT US

Billing Questions (407) 696-4411	Sales (407) 696-4411	Central Station (407) 830-5123	Service (407) 696-4411	Email info@hwalarm.com
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To pay online, please visit: <https://hwalarm.alarmbiller.com> / **Registration Key: 6E6769**

If you have made a mistake on the page, when you click **CREATE**, a **red box** will appear to show you what you need to fix. Click **CREATE**

H & W Alarm



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security monitoring and more

New Customer Registration: ?

1053	32701	6E6769
TEST	ACCOUNT	
(407) 696-441_		
joyce@hwalarm.com		
(UTC-05:00) Eastern Time (US & Canada) ▼		

Create
Back to Login

The box below will appear letting you know your registration was successful and advising you an email has been sent to you. Check your email for your [username](#) and [temporary password](#) in order to log in. Using your [username](#) and [temporary password](#) and click [Log In](#).

H & W Alarm Login

- User registration was successful. An email has been sent.

Log in:

Username

Password

Remember Username

[Log In](#) [Forgot Password](#)

[New Customer Registration](#)

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The next screen will ask you to change your password. Make sure you meet the password requirements as outlined in the ? beside [Reset Password](#). Re-enter your password in the second box to confirm. Click [Reset Password](#).

H & W Alarm

- You are required to change your password before logging into the system.

Reset Password: ?

Password

Confirm Password

[Reset Password](#) [Back to Login](#)

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There will be a message advising your password was successfully changed. Now type in your username and password and click [Log In](#).

H & W Alarm Login

- Success: Password successfully changed.

Log in:

Username

Password

Remember Username

[Log In](#) [Forgot Password](#)

[New Customer Registration](#)

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Next, Alarm Biller will ask you to read and agree to the terms and condition before continuing. If you agree with the terms and conditions, scroll to the bottom and click [Check \[\]](#) and [I AGREE](#).

You have now made it to your H&W Alarm Biller home page.

H&W ALARM

TEST

Logout

H&W Alarm Customer Account

TEST ACCOUNT2 - 1054

54321 SECOND STREET
MAINTOWN, FL 32701
JOYCE@HWALARM.COM

Edit

Auto Pay

Balance Due: \$0.00
Open Proposals: 0
Auto Pay:
Salesperson: Michael Enright
My Time Zone: Eastern Standard Time

Invoices Proposals Payment History CC/eChecks Documents Accounts

Credit Cards / eChecks

Credit Card eChecks

Credit Cards

Account Name Card Type Expiration Date Last 4 Auto Recurring

0 10 items per page No items to display

From here you can:

*View open invoices, proposal or payment history.

*Add or update credit card or eCheck information at the [CC/eChecks](#) tab. Click [New Credit Card](#) to add a credit card. Be sure to use the credit card billing address and click [Save](#) after entering your new card information. This card may be used for any open invoices.

*Pay open invoice by going to the [Invoice Tab](#) and clicking [Pay It](#).

*Update your billing address, or contact information by clicking the [Edit](#) tab.

Be sure to LOGOUT when you leave this site. This is an overview of the Customer Portal site. Please let us know if you have any questions.

Thanks,

Joyce Graves, Office Manager

H&W Alarm, 407-696-4411

joyce@hwalarm.com